Annexure- B

Complaint Data to be displayed by IAs

Data for the month ending -February 2024

Sr. No	Received from	Pendin g at the end of last month	Receive d	Resolved *	Total Pending #	Pending complaint s > 3months	Average Resolutio n time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	m Received	Resolved*	Pending#
1	April, 2023	0	0	0	0
2	May,2023	0	0	0	0
3	June, 2023	0	0	0	0
4	July,2023	0	0	0	0
5	August,2023	0	0	0	0
6	September,2023	0	0	0	0
7	October,2023	0	0	0	0
8	November,2023	0	0	0	0
9	December,2023	0	0	0	0
10	January,2024	0	0	0	0
11	February,2024	0	0	0	0

12	March, 2024				
	Grand Total	0	0	0	0

^{*}Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried	Received	Resolved*	Pending#
		forwar			
		d			
		from previous year			
1	2018-19	0	0	0	0
2	2019-20	0	0	0	0
3	2020-21	0	0	0	0
4	2021-22	0	0	0	0
5	2022-23				
5	2023-24(up to	0	0	0	0
	February2024)				
	Grand Total	0	0	0	0

^{*}Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year.